

Brian P. Kemp GOVERNOR Georgia Student Finance Commission Georgia Student Finance Authority Georgia Higher Education Assistance Corporation **GA**futures.org Caylee Noggle PRESIDENT

Publication Date: December 5, 2019 DCL ID: 2020-04

Subject: Compliance Review – Remote Examination Pilot Program

Dear Colleague:

The Georgia Student Finance Commission ("GSFC") continually strives to improve the services and programs it provides by exploring new opportunities for efficiency. As such, from time to time, we will pilot new projects or ideas that may result in increased efficacy without jeopardizing program integrity.

GSFC is pleased to announce one such pilot program related to Compliance Reviews. Beginning January 1, 2020, GSFC will launch the Compliance Review – Remote Examination ("CRRE") pilot program.

Through the existing compliance program, GSFC conducts compliance reviews of each eligible postsecondary institution ("PSI") on a three (3) year cycle and each PSI is subject to review at least once every three (3) years. The review process has typically included in-person site visits by our compliance team, with telephonic and email follow-up communications.

For the 2020 review cycle, GSFC will select several PSIs to participate in the CRRE pilot program. Through this program, GSFC's team will conduct remote compliance reviews in lieu of holding an on-site visit. GSFC will select PSIs to participate in the CRRE pilot program, in part, based upon performance in prior compliance reviews and program activity since the time of the last compliance review. GSFC will work with the selected institutions to utilize secure data storage sites to transmit data and files necessary to complete the review work.

GSFC will notify PSIs selected for the CRRE pilot program during the annual compliance review notification.

We remain committed to working together with each of the PSIs to ensure program integrity, while also remaining flexible and focused on process improvements. We hope that this pilot program will result in a faster and easier Compliance Review process. If successful, the pilot will be expanded to additional PSIs in future years.

If you have any questions relating to the CRRE pilot program, please contact Brian Annino, General Counsel, at 770.724.9019 or <u>bannino@gsfc.org</u>.

Sincerely,

Carlee Noyele Caylee Noggle President

2082 East Exchange Place Tucker, GA 30084