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Subject: GSFC Operations Update

As recommended by Governor Kemp in the Thursday, March 12, 2020 press release, and out of an abundance of caution, the Georgia Student Finance Commission (GSFC) is cancelling all non-essential travel, training sessions and large-group functions. Based on the current impact of the coronavirus disease 2019 (COVID-19) in the state of Georgia, **GSFC will cancel the following scheduled events:**

- 1. Dual Enrollment Training Sessions for High School and Postsecondary Professionals:**  
Thursday, March 19, 2020 at Mercer University's Atlanta Campus

In lieu of in-person training sessions, we are preparing a recorded version of the training which will include answers to frequently asked questions from attendees of the March 11, 2020 training. This will be made available to you in the Resources sections of "High School Functions" and "Postsecondary Functions" on the GAfutures website by March 19, 2020. Please be advised: the recorded training is too large of a file to be provided to you in an email attachment.

**For high school professionals to access the Resources section and the new Dual Enrollment module within High School Functions (HSF):** The District Administrator or Institutional Administrator must grant access through GAfutures Admin Functions.

**For postsecondary professionals to access the Resources section and the new Dual Enrollment module within Postsecondary Functions (PSF):** The Institutional Administrator must grant access through GAfutures Admin Functions.

- 2. REACH Senior Day:**  
Monday, March 23, 2020 at Chick-fil-A Headquarters

**3. FAFSA Completion Events and Financial Aid Nights – conducted by GSFC Outreach Representatives:**

All GSFC Outreach events between March 14 and March 28, 2020

Outreach representatives will host the online events listed below, in place of the cancelled FAFSA and Financial Aid events. Please visit [gsfc.eventbrite.com](https://gsfc.eventbrite.com) or contact [outreach@gsfc.org](mailto:outreach@gsfc.org) to register for the online sessions.

- Financial Aid 101: Thursday, March 19, 2020 - 10:00 a.m. and 6:00 p.m.
- The FAFSA: Wednesday, March 25, 2020 - 10:00 a.m. and 6:00 p.m.
- GAFutures Overview: Thursday, March 26, 2020 - 10:00 a.m. and 6:00 p.m.
- HOPE Programs: Thursday, April 2, 2020 - 10:00 a.m. and 6:00 p.m.

*These sessions will also be recorded and will be made available via GAFutures.org.*

GSFC is continuing operations with some teleworking. The processing of program applications and award disbursements for all scholarships, grants and Student Access Loan (SAL) programs will continue as scheduled.

Staff are available to provide assistance via email and phone.

**Contacts:**

Dual Enrollment - Application Assistance	<a href="mailto:dualenrollment@gsfc.org">dualenrollment@gsfc.org</a>
Program Administration and Regulations	<a href="mailto:programadmin@gsfc.org">programadmin@gsfc.org</a>
Originations & Disbursements	<a href="mailto:oandd@gsfc.org">oandd@gsfc.org</a>
Loan Servicing	<a href="mailto:customercare@gsfc.org">customercare@gsfc.org</a>
Grant & Scholarship Documents	<a href="mailto:gandsdocs@gsfc.org">gandsdocs@gsfc.org</a>
Outreach	<a href="mailto:outreach@gsfc.org">outreach@gsfc.org</a>